

## Privacy Policy

### TruLifeCare Privacy Policy

At TruLifeCare, we respect your privacy and are committed to protecting the personal information you share with us. This policy describes how we collect, use, disclose, and safeguard your data when you interact with our website, use our services, or provide information to us through any other means. We may collect information such as name, contact details, email address, and other relevant data you provide.

#### How we use your information:

- To respond to inquiries, process donations, provide services, or send updates and communications you request.
- To improve and personalize our services, website experience, and content.

**Data security:** We implement reasonable physical, technical, and administrative safeguards to protect your data against unauthorized access or disclosure.

**Third-party sharing:** We will not sell your personal data. When necessary, we may share information with trusted service providers, affiliates, or as required by law, under strict confidentiality.

**Your rights:** You have the right to access, correct, or delete your personal information. For any concerns or requests, please contact us.

**Contact us:** If you have questions about this Privacy Policy or how your information is handled, please reach out to us via email at [info@trulifecare.com](mailto:info@trulifecare.com) or by mail at TruLifeCare (TLC), Inc., 14286 Beach Blvd., STE 19-152, Jacksonville, FL 32250.

## Terms of Use / Website Terms & Conditions

### TruLifeCare Website Terms & Conditions

By accessing or using the TruLifeCare website, you agree to comply with these Terms & Conditions. If you do not agree, please do not use our site.



**User Conduct:** You agree to use this site only for lawful purposes. You must not post or transmit anything that violates laws, infringes rights, or is offensive, harmful, or abusive.

**Intellectual Property:** All content on this site—text, graphics, logos, images, videos—is owned by TruLifeCare or its partners and is protected by copyright and other intellectual property laws. You may view, share, or print materials for personal, non-commercial use only.

**Disclaimers & Limitations of Liability:** The information provided on this website is for general informational purposes only. While we strive for accuracy, we do not warrant that content is complete or error-free. TruLifeCare makes no legal claims or guarantees based on content on this site.

**Modifications:** We may revise these Terms at any time. Your continued use of the site constitutes acceptance of any updated terms.

## Accessibility / Inclusion Policy

### TruLifeCare Accessibility & Inclusion Policy

TruLifeCare is committed to ensuring that our website, services, and resources are accessible to all, including individuals with disabilities. We strive to adhere to widely accepted accessibility standards (such as WCAG), and continually review and improve our digital content and delivery to remove barriers.

If you encounter any difficulty accessing information or features on our site, or would like materials in an alternate format, please contact us at [info@trulifecare.com](mailto:info@trulifecare.com).

We welcome your feedback and will make every effort to accommodate your needs.